

MEMORANDUM OF UNDERSTANDING

Manx Telecom Apparatus

Manx Telecom (MT) manages a significant amount of apparatus on privately owned land in rural areas of the Isle of Man.

The Manx National Farmer's Union (MNFU) is a representative organisation for many of those who own and manage the land in the Isle of Man and who grant MANX TELECOM rights to use their land (hereafter "grantors");

Both parties wish to clarify and agree a framework for avoiding disputes and resultant costs in the management of any apparatus and the land on which it is installed.

It is recognised by both MT and MNFU that this document is NOT legally binding on either party.

The parties agree as follows:

Access

Where new apparatus requiring a wayleave is to be installed, a written agreement will be obtained before installation.

Manx Telecom will use all reasonable endeavours to contact grantors before undertaking works on private land depending on works proposed:

- Provision of service: where new apparatus is to be installed the grantor must be contacted before installation at all times.
- Routine planned maintenance: As much notice as reasonably possible, at least 7 days, will be provided.
- Repair of service: best endeavours to contact grantors to agree a suitable time.
- Emergency: best endeavours to inform grantor.
- Surveys: date and time agreed with grantor before survey takes place.

Manx Telecom will, if necessary, agree specific routes to be taken by Manx Telecom engineers or contractors when working on grantors property.